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Via Electronic Comment Filing System

February 22, 2017

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, D.C. 20554

RE: Notice of *Ex Parte* Meeting – Structure and Practices of the Video Relay Service Program, Telecommunications Relay Service and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities, CG Docket Nos. 10-51 and 03-123

Dear Ms. Dortch:

On February 22, 2017, Angela Roth, President and Chief Executive Officer, ASL Services Holdings, LLC dba GlobalVRS (“GlobalVRS”), Gabrielle Joseph, Vice President and Chief Operations Officer, GlobalVRS, and Andrew Isar, Miller Isar, Inc. on behalf of GlobalVRS, met with Zenji Nakazawa, Acting Public Safety and Consumer Protection Advisor, to Chairman Pai.

Ms. Roth addressed GlobalVRS’ unique provision of specialized services to the Spanish-speaking and Deaf-Blind communities. These services are resource intensive and impose significant costs on the Company for training and support. Ms. Roth also noted that the proposed Tier 1 rate provides much needed rate stability that will enable planning and investments opportunities that will contribute to needed growth. She concluded that in the absence of timely Commission action to address the proposed compensation methodology, current provider dominance will prevail through further provider consolidation and the exit of specialized providers to the detriment of the Deaf community and the public.

Respectfully submitted,

MILLER ISAR, INC.

/s/ Andrew O. Isar

Andrew O. Isar

Regulatory Consultants to
ASL Services Holdings, LLC dba GlobalVRS

cc: Zenji Nakazawa (via Email)